



Medford Surgery Center, LLC DBA
Shields Surgery Center Medford
170 Governors Avenue, Suite 100
Medford, MA 02155
Tel: 844-258-4458
www.shields.com

Nondiscrimination and Accessibility Notice

Shields Surgery Center Medford (the Center) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Center provides at no additional cost:

- Assistive devices and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats.
- Language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need any of the above services please call us at 844-258-4358. If you believe the Center has failed to provide these services or discriminated on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Civil Rights Division
Office of the Attorney General
One Ashburton Place
Boston, MA 02108
Phone: (617) 727-8400
TTY: (617) 727-4765

You can file a grievance in person or by mail, fax, or email. If you need assistance filing a grievance, the Civil Rights Division of the Office of the Attorney General is available to assist you. You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights:

- Electronically through the Office for Civil Rights Complaint Portal available at:
<https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>
- By Mail or Phone:
 - U.S. Department of Health and Human Services
 - 200 Independence Avenue
 - SW Room 509F, HHH Building
 - Washington, D.C. 20201
 - Phone: 800-368-1019
 - TTD: 800-537-7697
- Complaint forms are available at:
<https://www.hhs.gov/ocr/complaints/index.html>